

Dear Transportation Provider,

This alert is to notify you of a reduction in the number of days a trip attestation can be performed.

As the Department of Health has previously indicated, it is extremely important to regularly and consistently perform the trip attestation process for ALL trips. Failure to attest to assigned trips increases the risk of waste, fraud and abuse within the Medicaid program.

The Department's Transportation Manual Policy Guidelines states: *"All prior authorizations should be sought within thirty (30) days of the date of service. Requests submitted beyond this time are subject to payment disallowance."*

As such, please note the following:

- **Effective 8/7/2017:** ALL trips must be attested to within 60 days. After 60 days, you will no longer be able to attest to the trips in ModivCare's system.
- **Effective 10/2/2017:** ALL trips must be attested to within 30 days. After 30 days, you will no longer be able to attest to trips in ModivCare's system.

Unattested trips beyond the 30-day period and which have elapsed, will result in the following:

- **Transportation vendors will NO LONGER be able to attest to the unattested trips,**
- **A prior authorization will NOT be issued, and**
- **Payment will NOT be rendered.**

We strongly encourage all transportation providers to utilize the transition period to streamline any internal processes to avoid missing opportunities for attestation and avoid not being reimbursed for the transports you have performed.

To reiterate, all assigned trips require an attestation regardless if they have been performed or cancelled, and will need to be addressed within the above-mentioned timeframes.

If you have any questions or concerns about the above, do not hesitate to contact Gregory Paul of ModivCare Solutions at (844) 678-1101, extension 2004.