

Acronyms, definitions, standards

Ambulance	An ambulance is a motor vehicle, aircraft, boat or other form of transportation designed and equipped to provide emergency medical services during transit.
Ambulette	Ambulette or invalid coach is a special- purpose vehicle designed and equipped to provide non-emergency care that has either wheelchair-carrying capacity or the ability to carry disabled individuals.
CMMA	Common medical marketing area or CMMA is the geographic area from which a community customarily obtains its medical care and services. Typically in New York City, this is within five miles from one's residence.
Criteria for assigning transport by a ambulette vehicle	The enrollee requires the personal assistance of the driver in accessing or exiting the enrollee's residence, the ambulette, and the medical facility; the enrollee is wheelchair-bound and the wheelchair is non-collapsible or requires a specially configured vehicle to transport; the enrollee has a cognitive impairment and requires the personal assistance of the ambulette driver; the enrollee has a severe, debilitating physical weakness or is cognitively disoriented as a result of medical treatment and requires the personal assistance of the ambulette driver; or the enrollee has a disabling physical condition that requires the use of a walker, cane, crutch or brace and is unable to use a livery service or public transit.
Criteria for assigning transport by a livery vehicle	The enrollee is able to travel independently but, due to a debilitating physical or cognitive condition, cannot use the public transit system; the enrollee is traveling to and from a location which is inaccessible by public transit; or the enrollee cannot access the public transit system due to temporary inclement weather that prohibits use of the normal mode of transportation.
Criteria for stretcher or non-emergency ambulance	The enrollee cannot walk, sit up, sit in a wheelchair and is confined to bed and/or requires the administration of life sustaining equipment by trained medical personnel during transport.
Department of DOH	New York State Department of Health
eMedNY	The Department's Medicaid Management Information System, operated under contract by Computer Sciences Corporation
Emergency	A medical or mental health condition manifesting itself by acute symptoms of sufficient severity (including severe pain) that a prudent layperson, who possesses an average knowledge of health and medicine, could reasonably expect the absence of immediate medical attention could reasonably be expected to result in placing the enrollee's physical or mental health (or with respect to a pregnant woman, the health of the woman or her unborn child) in serious jeopardy, serious impairment to bodily functions, serious dysfunction of any bodily organ or part, serious harm to self or others due to an alcohol or drug abuse emergency, injury to self or bodily harm to others, or with respect to a pregnant woman having contractions: (1) that there is inadequate time to effect a safe transfer to a hospital before delivery, or (2) that transfer may pose a threat to the health or safety of the woman or the unborn child.
Enrollee	An enrollee is an individual who is enrolled in the Medicaid Program and is eligible to receive Medicaid services, including transportation.
FFS	Fee-for-service

FTE	Full-time equivalent
HIPAA	Health Insurance Portability and Accountability Act
HRA	Human Resources Administration
LGTC	LogistiCare Solutions, LLC
LOS	The level of service, mode or method used to provide transportation services to enrollees.
Metrocard	A Metrocard is a card similar in size to a credit card, containing a magnetic swipe strip that is used for paying for public transportation in New York City.
NEMT	Non-emergency Medicaid Transportation
No show	The result of a Medicaid enrollee or transportation service provider not keeping an appointment and failing to cancel the appointment.
NYC	New York City
NYS	New York State
OHIP	Office of Health Insurance Programs, NYS Department of Health
OTPS	Other than personal services
OMIG	NYS Office of the Medicaid Inspector General
Practitioners or Medical Practitioners	Hospitals, nursing homes, day programs, groups, clinics and individual medical practitioners who deliver care and services of the NYS Medicaid Program. Typically a medical practitioner is the Medicaid enrollee's attending physician or other medical practitioner who has not been excluded from or denied enrollment in the Medicaid Program and who is requesting transportation on behalf of the Medicaid enrollee in order for the Medicaid enrollee to receive medical care or services covered under Medicaid. In Nassau and Suffolk Counties, the medical practitioner is responsible for initially determining when transportation to a particular medical care or service is medically necessary.
Prior Notice (also referred to as advance notice)	For non-urgent requests for transportation, prior notice is seventy-two (72) hours or more prior to the medical appointment.
Routine transportation	Non-urgent care transport. For example, a trip to the doctor next Monday.
Standing order transportation	Regularly reoccurring transportation three (3) or more times per week for three (3) or more month's duration. For example, transport to and from dialysis 3 days per week.
State	New York State
Stretcher van	A vehicle that transports a prone or supine person who does not require medical attention while traveling to services.
TP	A transportation provider. A transportation provider is a lawfully authorized provider of transportation services who is actively enrolled in the Medicaid Program.
Urgent care transportation	"Urgent care" means that level of care ordered and verified by the individual's physician (online, by phone or fax) to be necessary on the day the request is made. Urgent care is generally determined by the enrollee's medical care provider, but not necessary. An appointment shall be considered urgent if the medical service provider grants an appointment within forty-eight (48) hours of the enrollee's request. A hospital discharge shall be considered an Urgent Trip.